



ATTENTION: NC MEDICAID BENEFICIARIES

Medical and Behavioral Health Care During the State of Emergency for Hurricane Florence

If you need medical care:

- **Early prescription refills are allowed and encouraged.** Medicaid pharmacists know that Medicaid will allow early refills. Get your prescriptions refilled *before* the storm.
- **If you are evacuated, even out-of-state, Medicaid will cover a doctor visit.** It is important to get the care you need, when and where you need it.

If you need, or are receiving behavioral health care:

- If you are uninsured or are a Medicaid beneficiary, you can access care by calling your regional behavioral health Local Management Entity/Managed Care Organization (LME/MCO).
- Opioid Treatment Programs have been advised to provide patients with four to six days of take-home medication to treat opioid-use disorders during the storm.
- The Opioid Treatment Registry Map provides location on where those in medication assisted treatment programs can receive care if their normal provider is closed.

If you have questions?

- Beneficiaries call the NC Medicaid Contact Center at 888-245-0179
- Providers call the NCTracks Call Center at 866-246-8505