



COUNTY OF HYDE

30 Oyster Creek Road
PO Box 188
SWAN QUARTER, NORTH CAROLINA 27885
www.hydecourtnc.gov
252-926-4400

Hyde County, NC

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CONTACT: Donnie Shumate, Public Information Officer
252-542-0083, dshumate@hydecourtnc.gov

Hyde County Rolls Out New Property Tax System Software

Hyde County is excited to announce the launch of our new property tax system software. In the May 8, 2017 Board of Commissioners meeting, the purchase and implementation of a new property tax system was approved to replace the outdated mainframe style system previously in use. After over a year of data conversions and user trainings, the tax office has gone live with the new system.

The new system, Farragut's NCPTS, is a comprehensive property tax and appraisal system developed specifically for North Carolina counties and is managed by the North Carolina Association of County Commissioners. It integrates all aspects of the property tax work flow including valuation, assessment, billing and collections. The new system also has a web portal that allows access to county tax data and records. Property owners can now see their assessment information and pay property tax bills online with a credit or debit card (service fee applies for all credit/debit transactions). You can access the web portal from our website www.hydecourtnc.gov under the tax department section.

The Tax Department and IT staff began working with Farragut in late 2017 to convert data from the legacy tax system. In addition to weekly web conferences, Farragut's project manager and programmers had many on-site visits with our staff to review the data, explain the transition process, and train users on the new work flows. The dedication of both staffs during the conversion process made this massive project successful, with no interruption to day to day operations. As such, the Board of Commissioners recognized the Tax and IT staff as the February Employees of the Month. Linda Basnight, Sue Gurganus, Justin Gibbs, Lois Stotesberry, and Donnie Shumate worked tirelessly on this project and the county thanks them for their professionalism throughout the process.



Pictured from the left: Chairman Earl Pugh, Lois Stotesberry Linda Basnight, Sue Gurganus, Justin Gibbs, and Donnie Shumate.

The county has recently sent out notices for any outstanding 2018 property tax bills. The county now accepts credit/debit cards in the tax office. Anyone wishing to pay their bills with credit/debit cards can do so via our new web portal or in person at the tax office. The tax office is required to submit a delinquent tax roll for print in the local newspaper. The payment cutoff date before being submitted for publication is May 20, 2019.