



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

December 29, 2020

Dear County Directors of Social Services

Attention: Energy Administrators, Managers & Supervisors

Subject: Low Income Energy Assistance Program (LIEAP) Season

Priority: For Information

In an effort to continue to practice social distancing and maximize spending of Energy program funding, we are pleased to announce that applicants will be able to apply for the Crisis Intervention Program (CIP) and Low Income Energy Assistance Program (LIEAP) online through the ePASS portal beginning January 4, 2021. Adding Energy applications to the online ePASS portal is another convenient way that potential applicants can apply for Energy programs. Applicants can also call their County Department of Social Services to apply by phone, or print a paper application from www.epass.nc.gov to mail, fax, or drop off at the County Department of Social Services.

A press release will be posted to the Department of Health and Human Services website and information about applying for CIP and LIEAP will be posted to social media sites to inform potential applicants of the convenient ways to apply. We encourage you to continue your internal messaging about this new process throughout your counties with stakeholders and community partners.

If you have questions regarding this information, contact Jasmyne Simmons at Jasmyne.Simmons@dhhs.nc.gov

Sincerely,

David Locklear, Deputy Director

DL/js

EFS-FNSEP-48-2020

Attachments (1)

Press Release

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

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